Totter.io Parent App

Daily updates, photos, and sign in/out through the parent portal

Effective: September 2026 | Reviewed Annually

Country Lane Early Learning uses Totter.io Care Pro to help families stay connected and informed throughout the day. Totter.io Care Pro allows parents to receive real-time updates regarding their child's daily routines, learning experiences, activities, meals, naps, and care.

Daily Communication Through Totter.io Care Pro

- Totter.io Care Pro is used by caregivers and staff to record important daily information and classroom updates.
- Families may receive updates regarding meals, snacks, naps, diapering, toileting, activities, learning experiences, and photos throughout the day.
- Updates are securely stored within the app in an organized, easy-to-access format for ongoing communication.
- The app helps families stay connected to their child's day whether at home, work, or on the go.

Parent Access & Notifications

- Families will receive an invitation to create their parent account with Totter.io Care Pro.
- Once your account is created, you may access updates through the Totter.io Care Pro app or parent portal.
- Real-time notifications and updates may be sent directly to your email or smartphone.
- Parents may also choose to share access with approved family members or caregivers.

Daily Sign In & Sign Out Procedures

- Parents or authorized guardians are required to sign children in and out each day using Totter.io Care Pro.
- Sign in/out may be completed on a personal device or on the kiosk tablet located near the entrance.
- It is the parent or authorized guardian's responsibility to sign their child in and out on the entrance kiosk each day.
- Accurate attendance records are important for child safety, emergency preparedness, and licensing compliance.

Benefits of the Parent Portal

- Provides real-time communication between families and caregivers.
- Helps families stay informed about their child's routines, activities, learning experiences, and development.
- Supports consistency between home and childcare environments.

- Allows families to easily access photos, reports, and updates in one secure location.

App Support & Resources

- Families experiencing difficulties with the app or parent portal are encouraged to contact the provider for assistance.
- Additional setup help and tutorials are available directly through Totter.io Care Pro support resources.
- Families are encouraged to keep their contact information and notification settings updated to ensure timely communication.

Questions & Program Contact

Questions about setting up your account or using Totter.io Care Pro may be directed to: Sara Kingston, Program Coordinator/Director, sara@countrylaneearlylearning.com, (435) 255-8499.

Our goal is to maintain open, consistent, and meaningful communication with families while providing a safe, connected, and supportive childcare experience.